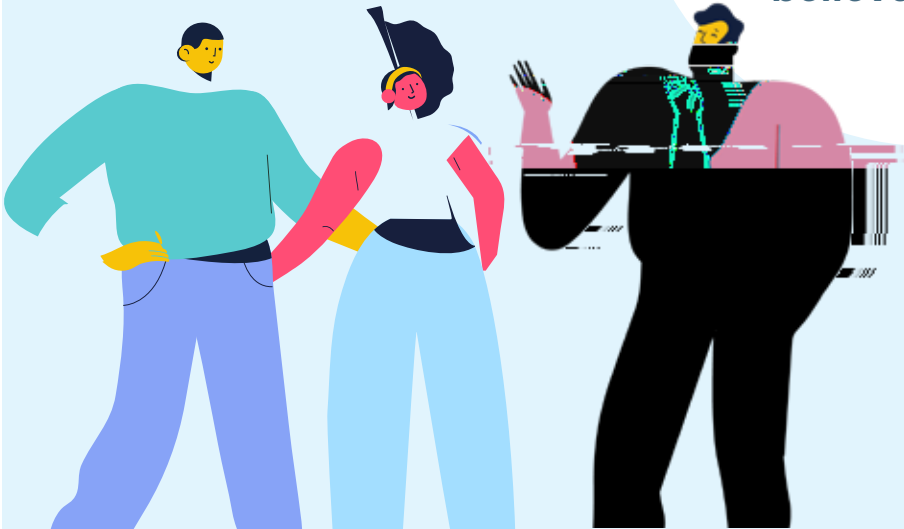


We need to
 take a step back, listen,
 believe and validate.



It can help to use the acronym **CLEAR** to remember these steps:



- C** Confirm their immediate safety and find privacy
- L** Listen to what they have to say
- E** Express concern and support
- A** Ask them what they need and what resources they have
- R** Refer them to appropriate resources

CONFIRM THEIR IMMEDIATE SAFETY AND FIND PRIVACY

Make sure you are in a safe place to talk. If you are not safe, call 911 or go to a safe place.

If you are not safe, call 911 or go to a safe place. Call Security at 250-370-3075.

FIND A SAFE PLACE TO TALK

Find a safe place to talk. If you are not safe, call 911 or go to a safe place. Call Security at 250-370-3075.

ASSIST THEM WITH SUPPORT AND INFORMATION

ab
A a C c24/7a 1-888-494-3888
C e gCe e O ce fS de S
V c aSe a

Rec
Office fS de S
ea ab
a g e a e ce.

The ff ce ca a

